

NATIONAL MAH JONGG LEAGUE'S 24TH ANNUAL CRUISE DECEMBER 6-12, 2009  
**IMPORTANT - CANCELLATION POLICY - IMPORTANT**  
AND  
**TRAVEL PROTECTION PLAN**

THE SIGNED FORM BELOW MUST BE RETURNED WITH YOUR RESERVATION DEPOSIT \*  
Retain the top portion for your records

Dear Mah Jongg Cruiser,

We're enclosing an application for Access-America's Travel Insurance and Assistance Services. We strongly urge you to protect yourself with a quality trip protection plan. We highly recommend this Access-America policy since, to our knowledge, it is still the most complete and comprehensive plan available. **This is the only insurance we know of that covers our cancellation penalty as well as all penalties imposed by the cruise line.**

Mah Jongg Cruise 2009 is a large affinity group contracted through Royal Caribbean International's Incentive Department. By virtue of our contractual agreement, here are our cancellation penalties:

All cancellations insured and otherwise are subject to a minimum cancellation fee of One Hundred dollars (\$100.00) per person. Prior to August 6, 2009 – the One Hundred Dollar (\$100.00) penalty will apply. If you cancel between August 7, 2009 and September 6, 2009, there is a twenty-five percent (25%) cancellation fee. From September 7, 2009 to November 6, 2009, there is a penalty equal to sixty-five percent (65%) of the total fare. Any cancellation received after November 6, 2009 is subject to a full one-hundred percent (100%) forfeiture of any monies paid. If you do not cancel, your coverage automatically converts to medical and baggage coverage. The additional medical and baggage insurance as described in the enclosed application/brochure are important to your piece of mind.

THE **"COMPREHENSIVE" COVERAGE** WILL REFUND ALL MONIES PAID, BY YOU, TOWARD THIS CRUISE AND ANY ASSOCIATED AIR FARES, plus Medical coverage as offered in the brochure, IN THE EVENT OF A CANCELLATION, as per the terms of the policy.

**PLEASE NOTE: ACCESS AMERICA INSURANCE NOW COVERS PRE-EXISTING CONDITIONS - ONLY IF PURCHASED AT TIME OF FULL DEPOSIT**

**If you purchase this coverage now, at the time of your FULL DEPOSIT, any pre-existing conditions will be covered.** This special clause is being offered by Access-America as a special incentive to help you get the most coverage for your dollar. If purchased later, the normal pre-existing conditions exclusions, as outlined in the brochure will be applicable. Please read the benefits and conditions of this insurance to familiarize yourself with all the wonderful features of this policy. So, complete the enclosed application, and send it with your check or credit card number

**DIRECTLY to ACCESS AMERICA - on the SAME DAY you mail your full deposit to us.**

Access America prefers that you apply on their website at [www.accessamerica.com](http://www.accessamerica.com). You may also call them at 1-800-284-8300, or fax it to them at 1-800-346-9265. When you provide the ACCAM #N004576 on the bottom of the brochure application, it links you to the benefits for our group.

Remember, whether you choose to select this coverage or not, **you must fill in and sign and return the bottom portion of this letter and return it** directly to Specialty Cruises Inc. **DO NOT SEND THE FORM BELOW TO ACCESS AMERICA!**  
**NO reservation can be considered complete unless this form is on file.**

We look forward to welcoming you aboard the INDEPENDENCE of the Seas for our fabulous event,  
NMJL Mah Jongg Cruise 2009.

Warmest Regards, *Larry, Gladys, and Phil*

**SPECIALTY CRUISES OF SARASOTA INC.** 6515 43<sup>rd</sup> Court East, Sarasota, FL 34243  
Phone: 1-866 MAH JONG (1-866-624-5664) - Fax (941) 351-2323 EMAIL: [gladiola@mahjongg.org](mailto:gladiola@mahjongg.org) Website: [www.mahjongg.org](http://www.mahjongg.org)

- - - - - clip, sign & mail - - - - - clip, sign & mail - - - - -  
\*PLEASE NOTE: **THIS FORM MUST BE COMPLETED, SIGNED AND RETURNED WITH YOUR CRUISE PAYMENT.**

**PERSONAL INSURANCE STATEMENT – 2009**

*"I have read, and I understand the cancellation policy to which this form was attached."*

- ( ) I **AM** PURCHASING ACCESS-AMERICAS TRAVEL PROTECTION or other travel insurance policy, or  
( ) I **DO NOT** PLAN ON PURCHASING the recommended INSURANCE, and....  
....I understand the cancellation policy and the penalties applicable in the event that I am forced to cancel my travel plans for NMJL Mah Jongg Cruise 2009.

**This form MUST BE RETURNED WITH YOUR RESERVATION DEPOSIT to the address below.**

Print Name: \_\_\_\_\_

Signed \_\_\_\_\_ Date: \_\_\_\_\_, 2009  
**SPECIALTY CRUISES OF SARASOTA INC. 6515 43<sup>rd</sup> Court East, Sarasota, FL 34243**